

Maximised Service Levels, Minimised Costs



How much do you spend on uncontrolled public access printing?

Are you capturing all anonymous user activity in your public access environment?

Can you differentiate between authenticated and anonymous users and charge accordingly?

Many organisations such as universities, schools and libraries are under pressure to provide ready access to information and printing to both registered staff and anonymous users. At the same time, there is a strong need to allocate and recover output costs. So how can you efficiently balance these challenges, ensure secure access and charge public access users? Equitrac Express™ provides the exact tools you need to efficiently monitor, manage and recover document output costs. It creates a secure environment within which only the allocated users can release their documents, using flexible payment methods. Equitrac Express™ is a simple to use solution that delivers total transparency, high security and easy recovery of document output costs in public access environments.

Accurate Cost Allocation & Recovery

Faculty members can accurately allocate document costs to specific departments. What's more, you can easily charge for specific or additional document features such as file or paper size, media type, colour, duplexing and stapling or create different price schedules for faculty, staff, students or walk-up patrons. Appropriate profit margins can be built into external charges, while internal costs can easily be allocated to departments at agreed levels.



Set Rules

Manage workflow and contain costs by establishing who may print, how much output they may produce and which printers they may use. Administrators can configure Equitrac Express™ with easily defined rules that optimise value, effectiveness and economy by choosing the best device for each job.

Document Cost Accountability.....

- User/department quota & allocation
- Colour quota
- Full audit trail

All in a Single Solution

Equitrac Express™ seamlessly integrates into your existing IT infrastructure and easily scales from small, single-server sites up to multi-campus or district-wide networks with numerous printers and users. What's more, Equitrac Express™ replaces isolated, multiple, payment and allocation systems with a single, unified 24 x 7 solution for faculty, students, staff and guests.

Security & Confidentiality

Equitrac Express™ addresses your concerns about private or sensitive materials sitting at remote printers. Documents are released from the print queue only when users authenticate themselves at the device or provide adequate payment.

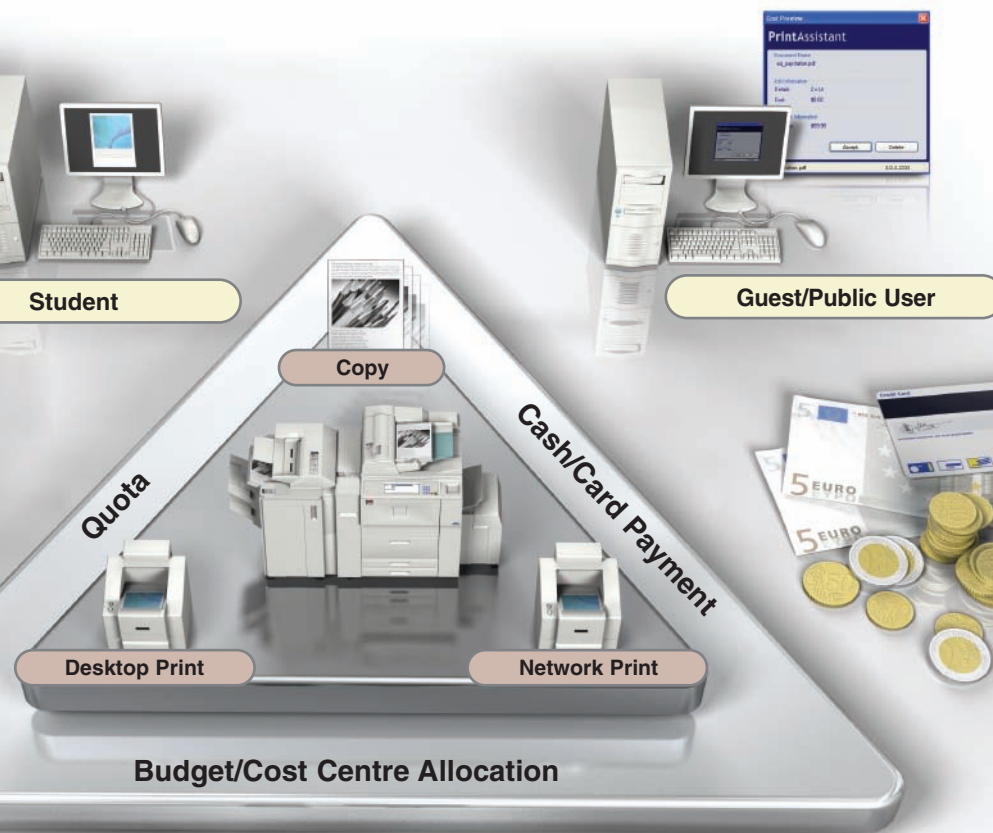
Methods of authentication:

- PINs
- Network account ID/card
- Guest account ID/card
- Session ID



Ease of Use

With Equitrac Express™, print management becomes a simple and routine part of the print process. The Print Assistant pop-up window on your PC lets you preview print job attributes, including cost, payment method, number of pages and more.



Convenient Payment Options

To optimise security and efficiency, authenticated users can release their documents using flexible payment options. Cash, stored value cards or network print accounts are only a few of the possibilities. For a list of local supported vending equipment, please contact your local supplier.



Total Activity by Billing Code Account						
Billing code	Description	Jobs	Pages	BW Pages	Colour Pages	Cost
001	Sales	85	837	378	45	€ 42,68
002	Marketing	113	1,441	573	87	€ 92,71
003	Finance	146	1,387	1,345	842	€ 77,25
004	Human Resources	57	480	435	45	€ 8,83
005	Logistics	74	831	831	0	€ 6,31
006	Administration	123	1,711	1,235	476	€ 38,83
007	Order Management	64	756	756	0	€ 7,56
008	IT	127	1,111	858	273	€ 31,68
009	Legal	85	1,415	1,373	242	€ 37,93
010	Facility Services	71	761	394	427	€ 48,04
		954	11,339	7,996	3,434	€ 422,36

Extensive Reporting Capabilities

Summary, detailed and total activity reports - by user, department, allocation code or device - give you new insights into your printing and copying operations. Analyse users' document production activity, determine which machines are over or under utilised and recognise peak usage periods. This will help you make more informed decisions on equipment deployment and acquisition.



Key Features

Document Output Tracking

- Utilisation tracking: devices, users, departments
- Secure Document Release
- Follow You™ printing
- Copy tracking with external PageCounter™ terminals or Ricoh unique device embedded Print & Copy Control (PCC) module

Large Campus

- Multiple & heterogeneous print server support
- Terminal services compatibility
- Print job rules & routing for compatible devices
- Server uplink for aggregate enterprise reporting
- Windows® 2000 & 2003 server cluster support
- Language support: English, French, German, Italian, Spanish

Pricing Management

- User, department or client based charging
- Pricing by page & print attributes
- Comprehensive price list configuration
- Account or department based discounts/surcharges
- Time & day of week based discounts/surcharges
- Dual pricing

Account Management

- Remote accounts & configuration management
- User account import from domain
- Automatic account creation
- Native OS & LDAP authentication
- Account synchronisation with external directories
- Personal account statement
- Print queue viewer

Reporting

- Summary, detailed & total activity reports by user, department, billing code or device
- Personalised & standard templates for report
- Report export for offline analysis
- Remote report access
- Report event scheduling
- User account adjustments

Client Software Tools

- Windows®, Macintosh & Citrix® workstation environments support
- Client billing print pop up
- Desktop print tracking
- Online authentication (internal, native OS or LDAP)
- Print release key for anonymous users
- Print cost preview

Terminals

- PageCounter™ local cache for offline copy control
- PageCounter™ account declining balance
- Automated PageCounter™ configuration
- Numeric & alpha numeric login & PIN support
- MIFARE®, LEGIC & magnetic stripe card support
- Detailed copy job attribute tracking & charging through Ricoh unique architecture
- User balance preview
- End of session cost summary
- Ricoh unique embedded Print & Copy Control module (PCC)

Flexible Payment Systems

- Support for serial connected card readers & coin/bill interfaces
- Account deposits with Cashier & Deposit Stations applications
- Support for network account deposit units

Automatic Meter Readings

- Aficio™ Counter Manager, a Ricoh unique module integrated with Equitrac Express™ to capture a.o. print, copy, fax meter readings per device

For further details, system requirements and availability of compatible multifunctional products, and locally supported vending equipment (coin, bill and card systems), please consult your local supplier.

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